

Annette Burns
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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

We need bridge 2 broadband for healthy competition.

As a former ATT customer, I was treated poorly. Waiting at least 1 hour on phone for questions. When I upgraded service they attempted to put in what specifically asked that I did not want then left me with no service for 2 weeks and they did not show up for the appointment that I had to take off work for. So I switched to Sonic which is local and the service is fantastic for a lesser price.

Please keep broadband competition.

Sincerely,

Annette Burns